

**Ebenezer
Healthcare
Access**

**2025
ANNUAL
REPORT**



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TABLE OF CONTENTS

01.	About Us.....	1
02.	A Message from the Executive Director.....	2
03.	Financials.....	3
04.	Care Coordination Services.....	4
05.	Social Service Referrals.....	5
06.	Clients Served.....	6
07.	EHA Success Stories.....	7
08.	Client and EHA Success Stories.....	8
09.	Our Services.....	9
09.	Countries Our Clients Represent.....	10
10.	Our Partners.....	11
11.	Board Members.....	12
12.	Thank you.....	13

WHO WE ARE

Ebenezer Healthcare Access (EHA) is a 501 c3 non-profit organization serving refugees, immigrants and other underserved communities in Dayton, Cincinnati, and Columbus, Ohio. We help immigrants and refugees to overcome language and cultural barriers and other social determinants of health in accessing healthcare services, by providing health education, medical scheduling, cultural competency training for healthcare professionals, scheduling medical transportation, medical interpretation and translation. Since the organization's existence in 2019, we have had many success stories impacting many lives for the good. We partner with many organizations including local health systems, local immigrants' churches and academic institutions.

OUR VISION

Build a community free of health disparities by providing healthcare access to immigrants and other underserved populations.

OUR MISSION

Promote Healthcare access by overcoming language and cultural barriers.



A MESSAGE FROM THE EXECUTIVE DIRECTOR



Dear valued Stakeholders,

We are pleased to share Ebenezer Healthcare Access's 2025 Annual Report and to reflect on a year of meaningful impact made possible through your partnership, leadership, and commitment to our mission.

As a non-profit organization, Ebenezer Healthcare Access is dedicated to helping New Americans overcome language and cultural barriers to accessing healthcare services.

In 2025, we marked a year of significant progress. Together, we provided 37,426 critical services to 2,866 clients—individuals and families who rely on trusted, culturally responsive support to navigate complex healthcare systems.

This impact would not have been possible without the dedication of our internal staff, the guidance of our Board of Directors, and the steadfast support of our key stakeholders across Dayton, Columbus, and Cincinnati, Ohio. We are deeply grateful for your belief in our mission and your continued collaboration. Our success in 2025 was driven by strong partnership with community Hubs, local health systems, public health departments, community-based organizations, and faith-based organizations throughout the region.

These partnerships are the foundation of our work and a powerful example of what can be achieved when communities come together to serve those most in need.

To all our partners and supporters: Thank you for standing with EHA.

As we look ahead, we are excited to continue working together to advance our shared goal of serving the underserved and building healthier, more inclusive communities.

We invite you to review the 2025 Annual Report and celebrate what we have accomplished together.

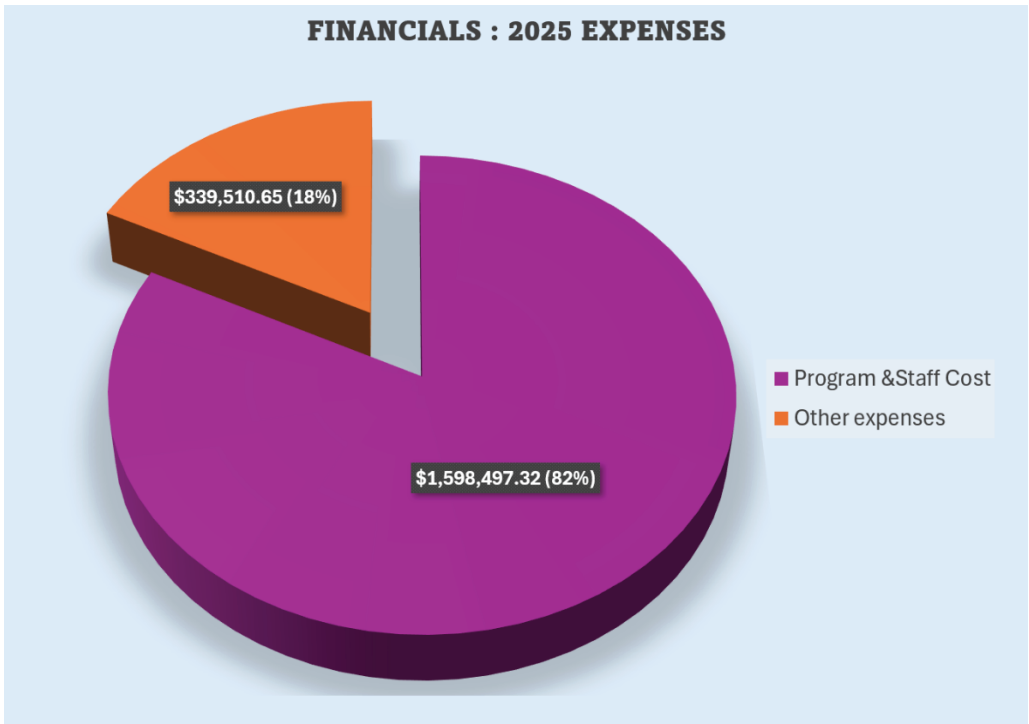
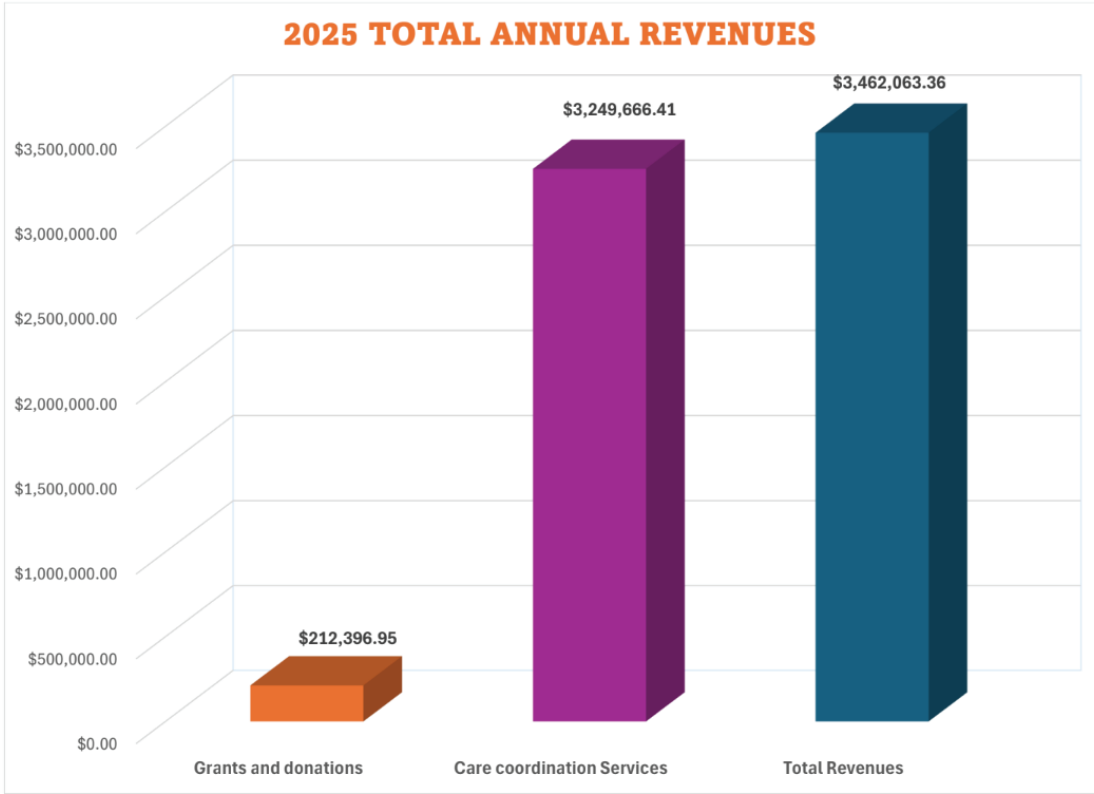
With gratitude and appreciation.



Jean de Dieu Mukunzi, MPH, PMP
Founder/Executive Director



FINANCIALS



CARE COORDINATION SERVICES

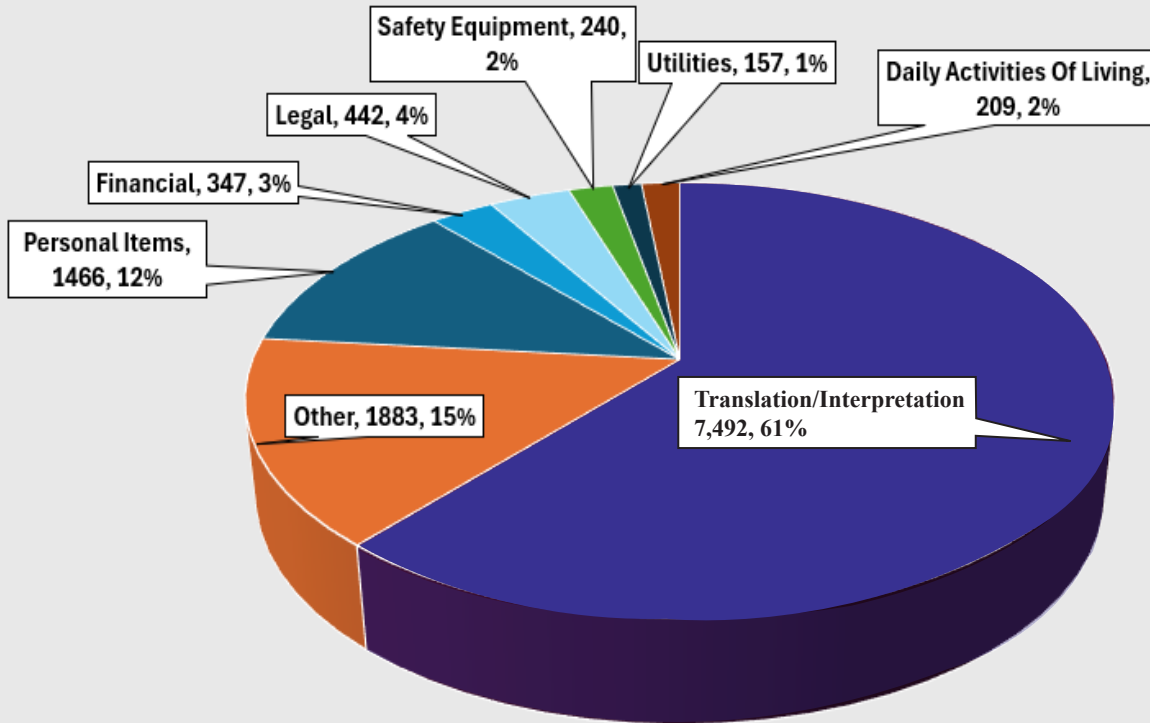
Ebenezer Healthcare Access (EHA) is a bridge that connects refugees, immigrants, and other underserved communities in Dayton, Columbus and Cincinnati, Ohio to healthcare through a care coordination system. Language barriers, cultural differences and illiteracy are the core issues surrounding the communities we serve. It is for this reason that Community Health Workers (CHWs) at EHA have made it their mission to assist this population to navigate life in the United States through different services to meet the community needs. CHWs meet with the families at their homes, at the EHA offices, or any other convenient location at least once a month to evaluate the health of the family, their needs, and their living conditions. Checklist forms are used as guidance to CHWs to ask important questions during the home or office visits and these questionnaires are designed based on the age category and pregnancy status. Therefore, we have checklist questions specific to pediatric, adult, or pregnant mothers.

In 2025, Ebenezer Healthcare Access (EHA) provided a total of 57,733 services to 2,866 clients across Dayton, Cincinnati, and Columbus, Ohio. Our efforts included 17,035 home visits (checklists) and the completion of 37,426 pathways addressing key social determinants of health such as employment, food security, healthcare access, housing, and transportation. Additionally, we administered 3,272 related to mental and general health assessments.



SOCIAL SERVICE REFERRALS

Social Service Referrals Ebenezer Provided in 2025



In 2025, we provided a total of 12,236 social service referrals. The majority of these services (61%) were for translation and interpretation, reflecting our ongoing commitment to eliminating language barriers and advancing health equity within the communities we serve. Other social services, totaling 1,883 referrals, included medical transportation, housing equipment, personal items, and additional support services that address various social determinants of health.

CLIENT SERVED

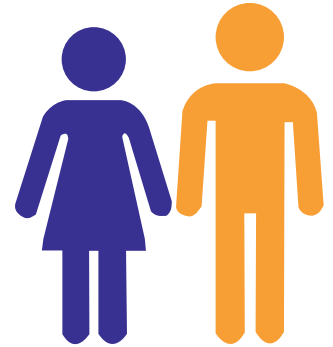
Ebenezer Healthcare Access has served 2,866 refugees & immigrants in Dayton, Columbus and Cincinnati.



187 Pregnant women served



1,585 Pediatric clients served



1,094 Adults clients served



1,464 Connected to Medical Transportations



17,035 Home Visits



7,492 Translation Services



381 families got connected to food resources



671 Connected to Family Doctors



696 Pregnancy related services



2,073 Connected to Specialists



137 Employment Assistance



13,709 Health and Behavior Education



345 Immunization Referrals



12,236 Social Service Referrals



213 Immigration Assistancess

Partners in Action Award From The Links, Incorporated Ebenezer Health Care Access was honored with the Partners in Action Award by The Links, Incorporated, recognizing EHA's unwavering commitment to advancing health equity through community-centered partnerships. This prestigious acknowledgement underscores the trust EHA has built with national service organizations and reflects the measurable impact of our collaborative, culturally grounded approach to improving health outcomes for underserved communities.

Advancing Health Equity Across Ohio

EHA leads and supports statewide health equity initiatives, including breast and cervical cancer prevention education and mobile screenings funded by the McKesson Foundation. By bringing education and preventive services directly to communities with limited access to care, EHA helps reduce late-stage diagnoses and saves lives. These initiatives demonstrate how strategic philanthropic investment directly translates into healthier families and stronger communities.

2025 Health Equity Publication Highlight

In 2025, EHA's work was featured in a Health Equity journal publication highlighted in the September issue, showcasing a study led by Dr. Amy Christopher in collaboration with Ebenezer Health Care Access. In collaboration with the University of Dayton, the study sheds light on critical health literacy challenges facing African immigrants in Southwest Ohio and emphasizes the power of community-based education in improving understanding, trust, and health outcomes. This publication elevates EHA as both a practitioner and thought leader in culturally responsive health equity research.





In November 2025, EHA launched its first partner newsletter, marking a new chapter in how we connect, collaborate, and grow together. What began as a simple way to stay in touch quickly evolved into a powerful communication platform, bringing our community closer, highlighting key updates, and celebrating shared achievements.

Since its launch, the newsletter has become more than just an update, it is a connection point that keeps partners informed, aligned, and engaged. By sharing insights and recognizing collaboration, it has strengthened transparency and built greater trust across our network.

The response has been overwhelmingly positive, with growing engagement and a consistent rhythm of communication that keeps everyone moving forward together. More than just sharing information, the EHA Newsletter represents our ongoing commitment to communication, collaboration, and shared success—and we look forward to continuing to grow it as a meaningful touchpoint for our partner community.



Bridging Barriers to Health: EHA's Impact on One Mother's Journey

Beatrice Mukeshimana, a 52-year-old single mother of eight, relocated from Florida to Ohio in 2024 with significant health challenges, including paralyzed thumbs and a language barrier. Soon after arriving, she connected with Aline Mukashyaka, a Community Health Worker from EHA, who helped her access culturally appropriate healthcare and essential services. With EHA's support, Beatrice received medical treatment, transportation assistance, and aid with Medicaid and food benefits. Her treatment was successful, restoring full use of her thumbs and independence. Beatrice's story highlights the positive impact of EHA's community-focused care.



OUR SERVICES



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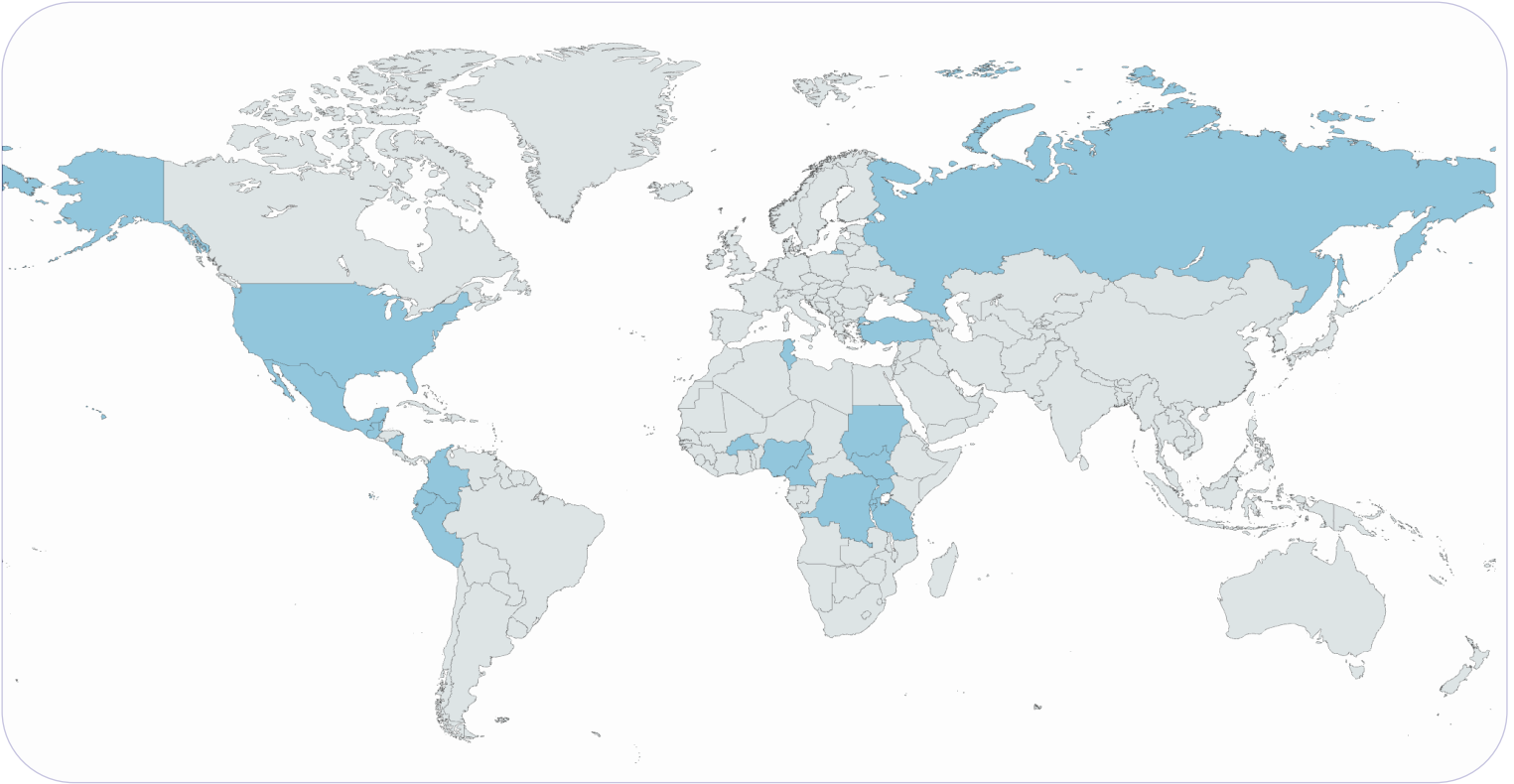
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Legends:

- 1 The Miami Valley Community ID Program
- 2 The kids are overjoyed to receive brand-new shoes
- 3 Read With Me Initiative event supporting early literacy and strengthening connections to native culture
- 4 Children participated in hands-on bracelet-making activities.
- 5 EHA provides essential food support to New American families
- 6 EHA offers car seats to its clients
- 7 EHA provides beds and mattresses to families in need
- 8 EHA supports families who lack access to diapers

COUNTRIES OUR CLIENTS REPRESENT

Ebenezer Healthcare Access Clients' Countries of Origin



 The Blue Represent The 24 Countries our Clients Are From

At Ebenezer Healthcare Access, we assist clients who speak more than 12 languages listed below.



The Graphic Above Does not Represent All the Languages We Speak. In addition, we speak Turkish and More.

OUR PARTNERS



BOARD MEMBERS

Meet the driving force behind Ebenezer healthcare access. Comprising a diverse and accomplished group of individuals, our board members bring a wealth of expertise and experience to guide and shape our organization's vision. From industry leaders to seasoned professionals, each member is deeply committed to advancing our mission and ensuring our success.



Jesse Maleszewski, MBA, PMP
Chair



Loic N. KIZA, RN, CNP,
Treasurer



Rev. Célestin Musekura, PhD
Vice Chair



Sara Paton, PhD



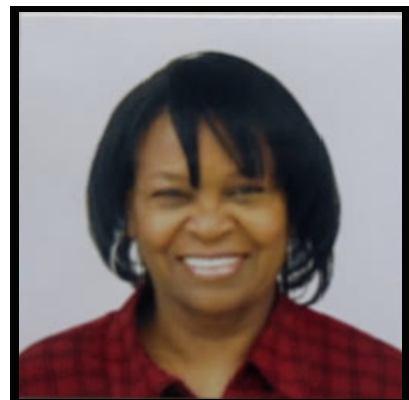
Grace Naelle Mukunzi, MBA
Secretary



Dr. Pauline Mukeshimana, PhD



Joseph Niyibizi, MD, MPH, PhD.



Kathleen D. Taylor, Ed. D.



The Rev. Samuel Nsengiyumva,
BA, MA

THANK YOU



Ebenezer Healthcare Access would like to extend our sincere thanks for your support in 2025. Your generosity has made a meaningful difference in the lives of refugees and immigrants we serve. Because of you, we were able to deliver vital services and provide essential items such as food, clothing, cleaning supplies, car seats, and more to families in our community.

Your support has helped us foster a safe, welcoming, and inclusive environment where newcomers can feel secure and supported as they rebuild their lives in a new country. Your compassion and dedication are truly inspiring, and we are grateful to be part of a community that cares so deeply for those in need.

We are thankful to every individual, organization, business, and foundation that contributed to our mission. Your donations and volunteer efforts have enabled us to continue offering critical services, and we could not have accomplished this without you. We hope you will remain a partner in this important work as we continue striving to build a more welcoming and inclusive community for all. Thank you again for your generous and heartfelt support.

Ways To Donate to Our Mission

Please scan the QR Code



Support for Ebenezer Healthcare Access will be processed by the Dayton Foundation, a partner organization.

www.ebenezeri.org